

## 6 DAY ANNUAL HANDS-ON RESTORATIVE DENTISTRY COURSE

### TERMS AND CONDITIONS

#### PORTMAN HEALTHCARE LIMITED & DENTEX HEALTHCARE GROUP LIMITED

This page sets out the terms and conditions (“Terms”) on which Portman Healthcare Limited and Dentex Healthcare Group Limited (together, “we”, “our”, “us” or “Portman Dentex”) enable you to make a booking for a place on any of our courses, conferences, seminars and webinars (“Courses”). These Terms shall also expressly apply to your enrollment onto the Hands-On Restorative Dentistry Course (“Restorative Dentistry Course”).

Please read these Terms carefully before booking any of our Courses. By booking any of our Courses, you agree to be bound by these Terms.

Please note that these Terms should be read in conjunction with our Privacy Policy and Cookies Notice (accessible at <https://www.dentexhealth.co.uk/privacy-policy/>). We reserve the right to amend these Terms from time to time.

#### 1. BOOKING

- 1.1. Booking requests shall be made via our third party provider, Eventbrite.
- 1.2. After making a booking request, you will receive an email from Eventbrite acknowledging that we have received your booking request. Please note, your booking is not confirmed until you have received email confirmation from Eventbrite, and full payment has been received for your booking (if applicable).
- 1.3. If we cannot accept your booking for any reason, we will let you know by email and refund any payment made. There are a total of 16 places on the Restorative Dentistry Course. Places are allocated on a first-come, first-served basis. Tickets are subject to availability and all sales are final. The cost of the ticket does not include any travel costs involved with reaching the venue.
- 1.4. You are responsible for ensuring that the information you provide to us during the booking process is complete and accurate and that you update us from time to time of any necessary changes to the information provided.
- 1.5. If you need to contact us regarding your booking, you can email us at [clinical@dentex.health](mailto:clinical@dentex.health).
- 1.6. If we need to contact you regarding your booking, we will do so using the contact details you have submitted as part of your booking request.

#### 2. BOOKING FEE

- 2.1. The Restorative Dentistry Course will require payment of a fee. The relevant fee will be indicated during the booking process, or as promoted in any marketing materials (the “Fee”).

- 2.2. Payment of the Fee should be made by electronic payment via Eventbrite, at the time of making the booking. Further details on how Eventbrite process payments can be found on their website ([Legal Terms | Eventbrite](#)).
- 2.3. If you are an affiliate of us, you may be entitled to a discounted Fee. This will be made clear at the time of making your booking request. You must present valid proof of affiliation in order to be eligible for the discounted Fee, and failure to do so will result in you being liable for the remaining balance of the full Fee.
- 2.4. A maximum of two discount codes can be applied simultaneously to a booking request / ticket purchase.

### 3. RESTORATIVE DENISTRY COURSE

3.1. The Restorative Dentistry Course shall occur in accordance with the following details:

Day	Date	Time	Course topic	Summary	Speaker(s)
Day 1	15 March 2024	9am-4.30pm	Posterior Composite and Indirect Onlay Masterclass	<i>This is a clinician's complete guide to posterior daily dentistry, offering a clear pathway for decision-making between composite and onlays. The guide covers clear adhesive protocols, isolation techniques, and how to bring efficiency and long-term predictability to class II composites and modern onlays.</i>	<i>Dr Nik Sethi Prof Riaz Yar Dr Sanjay Sethi Dr Elaine Mo</i>
Day 2	16 March 2024	9am-4.30pm	Posterior Composite and Indirect Onlay Masterclass	<i>See above.</i>	<i>See above.</i>
Day 3	19 April 2024	9.30am-5pm	Introduction to Restoring Implants for the General Dentist	<i>Join Andrew Dawood for this one-day introduction to restoring dental implants, including hands-on training.</i>	<i>Dr Andrew J. S. Dawood MRD RCS(Eng.) MSc BDS(Lon.) Specialist in Periodontics</i>

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					<i>and Prosthodontics</i>
Day 4	20 April 2024	9.30am- 5pm	Enhanced High- Level Patient Communication Sales Process for Greater Case Acceptances of High Value	<i>Learn how to use communication to drive higher case acceptance with Bhavna Doshi.</i>	<i>Bhavna Doshi</i>
Day 5	7 June 2024	9am- 4.30pm	Masterclass In Dental Photography	<i>Master the art of clinical photography during this one- day course led by Shiraz Khan.</i>	<i>Dr. Shiraz Khan</i>
Day 6	8 June 2024	9.30am- 5pm	Artform: Contemporary Anterior Composites	<i>Join Dr Edward Li for this one-day course teaching the art of contemporary anterior composites.</i>	<i>Dr. Edward Li</i>

- 3.2. The Restorative Dentistry Course shall be held in person at the Portman Healthcare Limited and Dentex Healthcare Group Limited London office based at the following address: Techspace Whitechapel, Floor 3, 38-40 Commercial Rd, London, E1 1LN. We reserve the right to amend, at our sole discretion, the programme for the Restorative Dentistry Course at any time.
- 3.3. CPD points will be issued on a pro rata basis to the delegates in relation to the lectures or hands on sessions attended by the delegates. CPD certificates will be issued to the delegates to mark the end of the Restorative Dentistry Course. Delegates must attend each full day of the Restorative Dentistry Course to be eligible to receive a CPD certificate.
- 3.4. It is your responsibility to comply with all instructions given before or during the Restorative Dentistry Course and to comply with all applicable laws, including health and safety laws, fire regulations and any codes of conduct.
- 3.5. The information in the Restorative Dentistry Course is for educational and illustrative purposes only. We accept no responsibility for the advice or guidance given by the speakers. Opinions are personal to the individual expressing them. The views expressed on the Restorative Dentistry Course may not necessarily be those of Portman Dentex or any other organisation with which Portman Dentex is associated. No part of the Restorative Dentistry Course shall be deemed to be, nor is it intended to be, nor should it be taken to be, the provision of investment advice. Portman Dentex

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and the speakers on the Restorative Dentistry Course do not purport to provide expert advice through the Restorative Dentistry Course and if expert advice is required, the services of a competent professional person should be sought. The information on the Restorative Dentistry Course is by no means complete or exhaustive.

- 3.6. Portman Dentex does not represent or warrant that the content from the Restorative Dentistry Course is accurate, complete, reliable, current, error-free or fit for any use whatsoever. Portman Dentex does not represent, warrant or guarantee that the speakers will provide the Restorative Dentistry Course lectures and hands on sessions with reasonable care and skill. Portman Dentex makes no guarantees, representations or warranties that delegates will obtain a particular result, see an improvement in the success of the dental treatments they provide in their practices or see an improvement in the standard of care their patients receive as a result of attending any of the lectures or hands on sessions that form part of the Restorative Dentistry Course. The content provided in the Restorative Dentistry Course is provided “as is,” “as available,” with “all faults,” and all warranties, express or implied, are disclaimed (including but not limited to the disclaimer of any implied warranties of fitness for a particular purpose), and the Restorative Dentistry Course’s content may contain errors, problems or other limitations. It is your sole responsibility to secure appropriate professional indemnity insurance which covers you for any restorative dentistry work you may conduct.

#### 4. CANCELLATION AND REFUNDS

- 4.1. If you would like to cancel your booking, please notify us in writing by email at [clinical@dentex.health](mailto:clinical@dentex.health). You will be entitled to a refund of:
- 4.1.1. 75% of the Fee if notice of cancellation is given at least 60 days prior to the Restorative Dentistry Course;
  - 4.1.2. 25% of the Fee if notice of cancellation is given at least 30 days prior to the Restorative Dentistry Course;
  - 4.1.3. 0% of the Fee if notice of cancellation is given within 30 days of the Restorative Dentistry Course.

Please note that if the discounted Fee has been paid, references to the Fee in this clause mean the discounted Fee. Refunds will be issued via the same method used for payment of the Fee.

- 4.2. We shall use all reasonable endeavours to deliver our Courses, but we reserve the right to delay or cancel the Restorative Dentistry Course for any reason. If the Restorative Dentistry Course is delayed or cancelled for reasons outside our reasonable control, no refund of the Fee will be given. This includes for example (without limitation) any of the following reasons:
- 4.2.1. Acts of God, flood, drought, earthquake or other natural disaster;
  - 4.2.2. Epidemic or pandemic;

- 4.2.3. Strikes or industrial action;
- 4.2.4. Riot, terrorist attack or threat of terrorist attack, or war;
- 4.2.5. Impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport; and
- 4.2.6. The acts, legislation, regulations or restrictions of any government.

If the Restorative Dentistry Course is cancelled for reasons within our control, we will refund the Fee but will not be liable for any expenses incurred by you in making arrangements to attend the Restorative Dentistry Course.

## 5. PHOTOGRAPHS AND RECORDINGS AT OUR COURSES

- 5.1. At our Courses, we may do any of the following:
  - 5.1.1. Take photographs;
  - 5.1.2. Record audio output;
  - 5.1.3. Video record; and / or
  - 5.1.4. Live stream.
- 5.2. Any photos or recordings may be used for marketing or publicity purposes in the future. Your attendance at the Course may mean you are featured in such photos or recordings. By submitting a booking request, you consent to the above. If you do not wish to be included in any photos or recordings, please contact: [clinical@dentex.health](mailto:clinical@dentex.health).

## 6. DATA PROTECTION

- 6.1. This Clause 6 should be read in conjunction with our Privacy Policy and Cookies Notice (accessible at <https://www.dentexhealth.co.uk/privacy-policy/>).
- 6.2. By making a booking for the Restorative Dentistry Course, you consent to the personal data submitted through our booking system to be used for the following purposes:
  - 6.2.1. administer the Restorative Dentistry Course efficiently;
  - 6.2.2. contact you with important updates about the Restorative Dentistry Course;
  - 6.2.3. ensure your accessibility and / or dietary requirements are accommodated; and
  - 6.2.4. process your booking Fee.
- 6.3. When making a booking request, we will ask for your consent to store and use your personal data for marketing purposes. For example, to share certain offers or promotions that may be of interest to you, or provide you with news and information about us. You have the right to withdraw consent to marketing at any time by contacting us at [clinical@dentex.health](mailto:clinical@dentex.health). If you choose not to provide your consent for

us to use your data in this way, we will not send you any marketing communications and your data will be solely used for the purposes as detailed in Clause 6.2 above.

- 6.4. We may authorise a third party to process your data for the purposes of delivering the Restorative Dentistry Course only. We will only ever give your personal data to third parties where the law either requires us or allows us to do so.
- 6.5. The privacy information does not apply to the processing of your personal data by Eventbrite, which will be governed by their privacy policy [Eventbrite Privacy Policy](#) | [Eventbrite Help Center](#).
- 6.6. For the purposes of communicating with you in respect of the Restorative Dentistry Course, we will collect your full name, contact number, email and phone number at the time of ticket purchase.

## 7. LIMITATION OF LIABILITY

- 7.1. To the extent permitted by law, we exclude all conditions, warranties, representations, or other terms which may apply to the Restorative Dentistry Course, whether express or implied.
- 7.2. We will not be liable to you, or any other person making a booking or attending the Restorative Dentistry Course in your place, for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
  - 7.2.1. Cancellation, including any expenses incurred by you in arranging attendance at the Restorative Dentistry Course (subject to Clause 4);
  - 7.2.2. Damage to, or loss of, personal belongings;
  - 7.2.3. Loss of profit, sales, business or revenue;
  - 7.2.4. Loss of anticipated savings;
  - 7.2.5. Business interruption;
  - 7.2.6. Loss of business opportunity, goodwill or reputation; and / or
  - 7.2.7. Any indirect or consequential loss or damage.
- 7.3. Subject to other provisions in this Clause 7, our total liability to you, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with these Terms shall be limited to the total Fee paid by you in respect of the Restorative Dentistry Course.
- 7.4. Nothing in these Terms shall limit or exclude our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation or any other matter for which it would be unlawful to exclude or restrict liability.

## **8. INTELLECTUAL PROPERTY**

8.1. All copyright and other intellectual property rights in materials provided to you during or for the purposes of any of our Courses are either our property, or the property of our speakers. You may use such materials only for your own personal use and not for any commercial use.

## **9. MISCELLANEOUS**

9.1. No term of any contract between us arising from these Terms is intended to confer a benefit upon or be enforceable by any third party whether under the Contracts (Rights of Third Parties Act) 1999 or otherwise.

9.2. If a court or other authority decides that some of these Terms are unlawful, the rest will continue to apply.

9.3. These Terms constitutes the entire agreement between you and us and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between you and us, whether written or oral, relating to its subject matter.

9.4. These Terms are governed by and construed in accordance with the laws of England and you agree to accept the exclusive jurisdiction of the English courts in relation to any dispute that may arise in connection with these Terms.